

Casualty Claims Adjuster Job Description

- Ensuring that all claims are managed in compliance or conformity with the company guidelines and regulatory requirements
- Overseeing all processes and procedures in order to ensure efficiency in all operations
- Assisting in the execution of controls and guidelines for the department
- Supervising and monitoring the claims handled by staff adjusters
- Ensuring efficient, prompt, and accurate claim payments by maintaining the necessary claim procedures and guidelines
- Making decisions that can meaningfully contribute to the financial status or growth of the company
- Preparing and submitting timely, correct, and adequate reports to the management, including reports on large losses
- Identifying and initiating subrogation recovery opportunities
- Actively representing the company and clients by leading or participating in litigation claims where necessary, when handling complex claims
- Reviewing individual claim files in order to determine compliance with insurance policy or procedures, and also presenting results of the review to claim representatives.